

SHIVANSH GUPTA

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BANKING MANAGEMENT PROFESSIONAL

Seeking a position in an organization that provides me full opportunity to explore & excel while carving out a niche for personal, professional, and organizational goals.

PROFILE STATEMENT

Sincere and hardworking individual; determined to carve a niche in the banking industry. Rich knowledge of banking operations with demonstrated success in effectuating plans for enhancing bank image & promoting other products in coordination with internal/external departments, achieving phenomenal revenue growth, and driving service excellence. Strong aptitude across all aspects of strategizing and executing large-scale banking operations.

Vision to transform an organization's growth by introducing innovative plans & strategies for targeting the banking sector and customer segments. Skilled in customer care, interacting with all customers and colleagues well.

Strong aptitude reflects the great exposure of knowledge in achieving objectives & optimizing the entire value chain of the banking business. Adroit in overseeing the efficient operation of the Branch, ensuring all operational functions are completely and adequately performed by the staff while conveying a feeling of trust, service, & satisfaction to all members

CORE SKILLS

Bank Management| Transaction Processing |Branch Administration| Team Management| Customers Management| Customer Transaction| Service Operations| Quality Customer Service| Recovery Management | Cash Operations| Problem Solving

EXTRA-CURRICULAR ACTIVITIES

- Accomplished 'Excel Skills for Business' from Macquarie University.
- Finished 'Financial Markets' from Indian School of Business.
- Finalized 'Portfolio and Risk management' from Indian School Of business.
- Completed 'Brand Management' from IIM Bengal.

PARTICIPATIONS

- Contributed in inter-house Hindi elocution
- Taken part in Inter-house debating competition

EDUCATION CREDENTIALS

- **Bachelor of Business Administration Honors (finance)** from Christ University.
- **Class 12th** from The Scindia School, Gwalior with 78%.
- **Class 10th** from Allen House Public School, Kanpur with 81%.

Technical skills: Well-versed with MS word, Excel and PowerPoint.

PERSONAL DETAILS

Languages Known: English and Hindi